

Deep Sea World Teacher Information Pack



Great to SEA You!

Dear Teacher,

When Deep Sea World opened its doors in 1993, our ultimate goal was to spread knowledge of our underwater world throughout our local community, Scotland and beyond. Not far off 30 years on, this goal remains. We hope that all students and visitors can not only learn about, but be inspired by, what lurks beneath the water's surface, from streams to forests, from lakes to the ocean, and the animals that inhabit them.

Conservation efforts are now seeing a shift in focus towards education of conservation issues in those who can make a real difference: children. Our education programmes revolve around the changes we can make to our daily routine in order to help conserve our incredible planet for future generations.

In this pack, you will find details of the range of educational services we offer and their relevance to the current curriculum, designed to give your students the greatest understanding of wildlife conservation and beyond.

Please take the time to browse through the pack provided.

In this pack you will find:

- **Enquiry Form**
- **Price List**
- **Site Map**
- **Classroom Sessions**
- **School Risk Assessment Form**
- **Teacher FAQs**

Sincerely,

Deep Sea World Education Team

Enquiry Form

We understand that it can be difficult to find the time to call us so have created a basic form that can be filled in below. Send us back the form to info@deepseaworld.co.uk and a member of our team will contact you.

Teacher's Name	
School Name	
No of pupils	
Age of pupils	
No. Teachers	
Classroom Session Y/N (Class Type) Morning/Afternoon	
Email Address or Phone number	
Proffered dates to visit	

Use the Fill and sign tool in Adobe Acrobat or print and scan a copy of this form. If you would prefer you can call us on **01383411880**

Price List

Education Junior	£7.50
Education Concession	£12.95
Education Standard*	£14.73
Classroom Session**	£30.00
Creature Encounter***	£20.00
Access All Areas	£3.50 per person

*We offer a free teacher with the following ratios 1:4 Nursery; 1:6 Primary; 1:10 Secondary. If a student needs a medical carer the carer is not included in the ratios and gets in free as a carer.

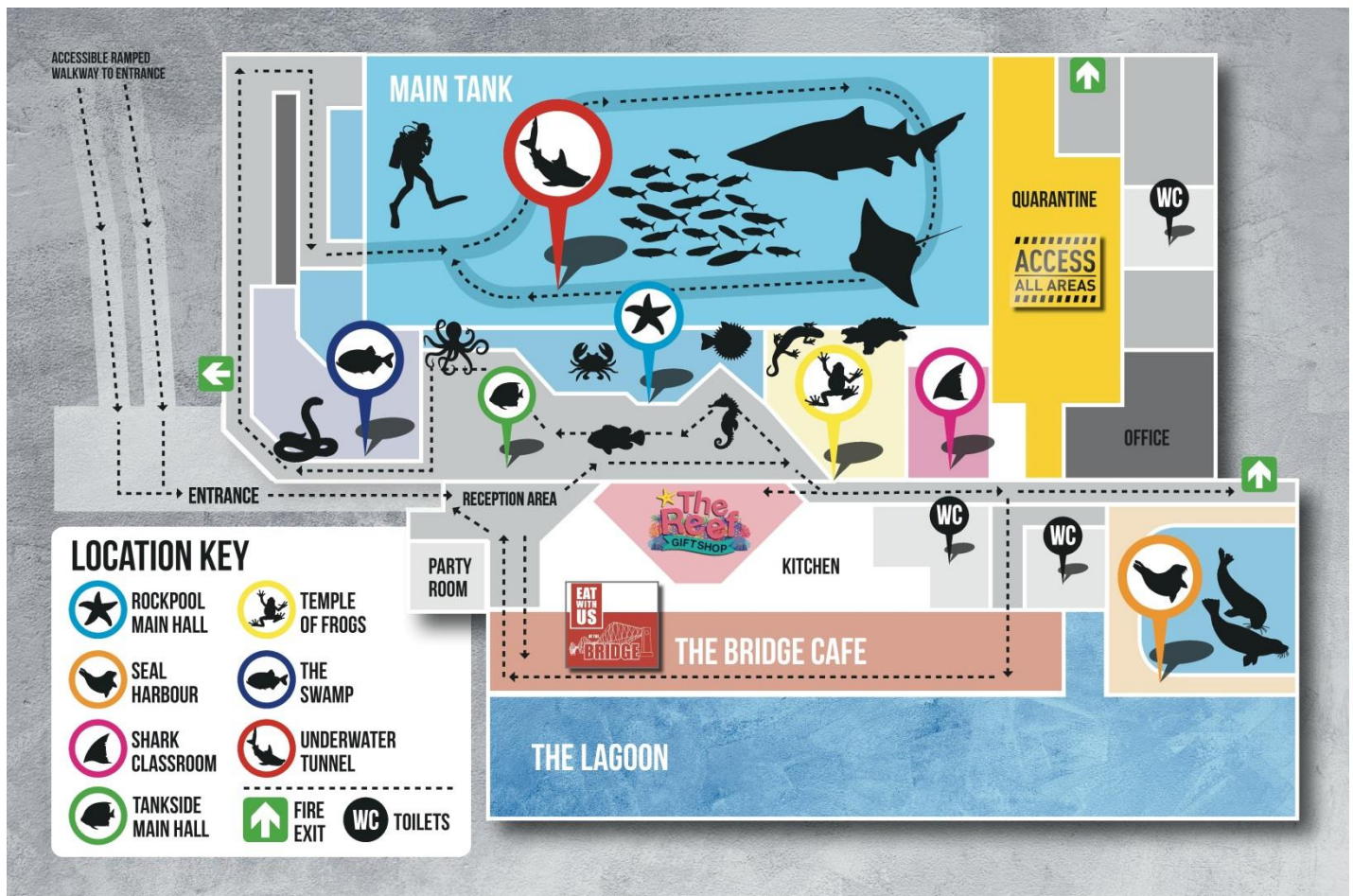
**Classroom sessions last 30 minutes and each session can hold a maximum of 33. Groups bigger than 33 will be broken into two or more classroom sessions

***Creature Encounters can hold a maximum of 20. Groups bigger than 20 will be broken into two or more Creature Encounters

Site Map

Before your visit you may wish to familiarise yourself with some of the key locations within the aquarium.

- Shark Classroom – If a classroom session has been booked this is where it will be held.
- Seal Harbour – this is where our seal feed will take place. You will be told the time this will take place on the day.
- Party Room – This is where you can store your bags and jackets. (Other schools will also use this room)
- The Bridge Café – This is where you will be able to eat your packed lunch.



Classroom Sessions

All classes follow the same structure:

An interactive 'Aim' that highlights the key words and learning objectives for that particular class.

A series of interactive games and demonstrations that require the children to work together and also put forward their own ideas.

The chance to come face to face with one of our creatures that we have learnt about (starfish or crab).

A review in the form of quick quizzes and active demonstrations of how much they enjoyed their experience.

Nursery - Primary 2

Plastic, The Sea and Me! - all about pollution in the ocean. Pupils will be taught all about what plastics are and why they are bad for the animals in our waters.

Primary 3- Primary 5

Our Ocean and Nurdles! - Nurdles are a micro-plastic which pupils will learn about and discover why these are bad for the animals in the sea.

Who's Hungry? - introductions to Food Chains and Food Webs and discovering how the smallest animals impact the diets of the biggest hunters.

Classroom Sessions

Primary 5 - Primary 7

Adaptations - learn about some of the different ways that animals have changed physically to survive against predators and their ever-changing environments.

Predators and Prey - We will look at how different animals hunt and what attributes give them the ability to be the Apex Predator in their environment.

Primary 7

Sharks - We will learn about how sharks as a species differ from other marine life and more about the anatomy and conservation of our Shark population.

Secondary

These classes are hour long sessions. The classes will be taken by one of our Aquarists who specialise in marine conservation and environmental factors which affect our oceans. These sessions will include an interactive talk and will test the class learning with an experiment or challenge.

Topics include:

- **Climate Change and Ocean Acidification**
- **Biodiversity and Pollution**
- **Adaptation and Evolution**

Access All Areas Tours

The Access All Areas tours will take you behind the scenes and show you how we care for our animals each tour last 30 minutes and can hold 12 people maximum. This experience can be catered to all ages.

Risk Assessment

The risk assessments produced in this document should be used as a guide only and an opportunity to conduct a full risk assessment in person prior to your booked visit is made available through a bookable free pre-visit for up to two people.

Important information - Insurance: Liberty Mutual Insurance Europe SE , Policy Number 1000365647-01

Coronavirus (Covid-19) Update

We have taken additional measures developed on the advice of local public health authorities and government to make our cleaning and hygiene protocols even more rigorous:

- Our teams are receiving ongoing briefings and enhanced operating protocols
- We have increased cleaning of our premises including lifts, door handles, toilets, tables, chairs using cleaning products suitable for the killing of corona virus.
- We have increased the deployment of antibacterial hand sanitisers
- We have displayed posters around the premises advising and reminding visitors of personal hygiene and government advice to reduce the spread of the virus including social distancing and wearing face coverings.
- We have reduced the number of potential touch points around the premises.
- We would recommend that all groups commence their experience by visiting the rest rooms to wash their hands.

Deep Sea World Management: A dedicated duty manager is appointed each day to ensure that the aquarium is managed appropriately. Regular inspections are carried out by our maintenance team and duty manager to ensure that all areas are safe and fit for purpose.

Supervision: Children must be supervised at all times during a visit with appropriate numbers of staff to children to minimise incidents and disruption to other visitors. We reserve the right to ask any disruptive groups to leave.

Severity

5	10	15	20	25
4	8	12	16	20
3	6	9	12	15
2	4	6	8	10
1	2	3	4	5

Likelihood

Risk Rating

Likelihood – 1 (Highly Unlikely)/ 2 (Unlikely)/ 3 (Moderately likely)/ 4 (Likely)/ 5 (Highly Likely)

Severity – 1 (Insignificant)/ 2 (Minor)/ 3 (Notable - less than 3 days ill)/ 4 (Major – more than 3 days ill)/ 5 (Death)

Upon Arrival

A member of the Deep Sea World team wearing PPE will meet your group from the bus on arrival. 3 The team member will direct one teacher to the admissions till to settle payment for the trip and take the rest of the group to the School Zone via a different entrance away from the public and direct teachers and children to our toilets to wash hands as they enter the building. Bags and coats can be stored in the plastic boxes provided in the schooling zone however they will not be handled by our members of staff. Before you enter the displays at your booked time, a staff member will go over the rules of the aquarium for your safety which can be found in the following pages.



During Your Visit

In ALL Areas, visitors are requested

- To follow the one way system at all times.
- To wear face coverings at all times
- To refrain from eating or drinking, unless in designated areas
- To refrain from smoking in all areas - smoke detectors are fitted throughout the building
- Be considerate of other groups / customers within the building
- To not touch the glass
- No flash photography
- To not run around as the vibrations from these activities harm the animals
- To stay in their smaller group and stay to our one-way system through the displays
- To keep hands away from open-top tanks and not touch any of the animals
- To keep 2m distance from other visitors and staff in the aquarium

In the General Exhibition Area, visitors are requested

- To wash hands, use hand gel dispensers after entering and exiting each zone.
- To refrain from putting anything, including fingers, into any open tanks
- To be aware of wet floors and wet floor signs
- To be aware of any stairs, ramps and raised areas
- To be aware of areas of reduced lighting
- To be aware of doors closing on fingers
- To avoid clearly marked unauthorised areas
- To be aware of low hazards (e.g. chrome handrails in front of some of our exhibits)

First Aid Procedure

Deep Sea World advises that groups bring an appointed First Aider with their group. (In the event of a first aid situation we request that a non-affected Teacher First Aider administers First Aid to the casualty, providing a clear account of what occurred and to sign our accident report. This reduces the risk of coronavirus transmission between Deep Sea World Staff and school visitors.

- Each day, Deep Sea World appoints a First Aider to attend to staff in the aquarium, should you require assistance from our appointed person, please inform the nearest member of staff or alternatively report to reception.
- Deep Sea World has a designated First Aid Room, please be aware this is located in a staff area.
- Teachers, parents, and group leaders are required to accompany group members to the First Aid Room.
- An accident form must be completed
- Any groups with additional support needs, who may require the use of the First Aid Room are advised to make us aware in advance of their visit
- If any children have allergies it is the responsibility of the school to carry and be trained to provide antihistamine medication

Hazard	Who may be harmed?	Existing Controls	L	S	R
Slip, trips and falls	Children and Teachers	1. Staff will mention in the rules not to run around the displays. 2. Teachers will supervise children throughout the trip. 3. Handrails are provided along the ramps for safe walking. 4. Duty Manager to conduct regular walkthroughs to check for slip or trip hazards.	2	2	4
Animal bite from putting hands in water	Children and Teachers	1. Staff will ask people not put their hands into the water before entry into aquarium. 2. Warning signs available by open-top tanks. 3. Teachers will supervise children throughout the trip.	2	3	6
Low Lighting levels	Staff, Visitors, Children and Teachers	1. Teachers will supervise children throughout the trip.	2	2	4
Lost child	Children	1. Closed doors between zones prevent easy walkthrough. 2. Staff on front desk monitoring people exiting the display. 3. Staff trained to handle lost child scenario with Duty Manager.	1	1	1

Classroom Session

If you are paying for a classroom session this involves the visitor service staff member showing objects to children which can include sharks teeth, sharks jaws, Mermaid purses, skin and moults. **At this present time these artefacts will not be passed around the group.**

Structured classroom session of your chosen topic with interactive demonstrations and a chance to meet creature from our aquarium.

Hazard	Who may be harmed?	Existing Controls	L	S	R
Coronavirus transmission	Staff, Visitors, Children and Teachers	1. Staff will wear PPE ; Teachers and over 5 will be asked to wear face coverings. 2. Visitors are required to wear face coverings. 3. 2m Social Distancing will be in place between Staff and School, and between other visitors. 4. Safety rules to be read out before leaving class room for self guided tour e.g. not to touch glass or handles. 5. Children and adults to sanitise hands before leaving the classroom. 6. Classroom cleaned and sanitised after every use.	2	4	8
Showing objects to children	Staff	Only trained visitor service staff to handle objects these artefacts will not be passed around the group.	1	1	1
Slip, trips and falls	Staff, Visitors, Children and Teachers	Area will be kept clean and clear at all times. Wet floors signs in place if needed. High lighting levels will be maintained at all times.	2	2	4
Live animals	Staff	Only trained staff to handle animals at this time no children or adults will be allowed to touch.	1	2	2

In the Underwater Safari, visitors are advised requested

- To take care mounting and dismounting the moving walkway
- To follow the direction of moving walkway
- Not to sit or lie down on the moving walkway
- To keep hands and fingers away from edge of moving walkway
- Do not run

Hazard	Who may be harmed?	Existing Controls	L	S	R
Slip, trips and falls	Staff, Visitors, Children and Teachers	1. Area will be kept clean and clear at all times. Wet floors signs in place if needed. High lighting levels will be maintained at all times. 2. Safety rules to be read out before mounting the moving walkway. 3. Teachers will be asked to supervise and assist children mounting and dismounting the moving walkway.	2	2	4
Coronavirus transmission	Children, Teachers and Staff	1. Children and adults to sanitise hands before entering and leaving our Underwater Safari. 2. Staff will wear PPE ; Teachers and over 5 will be asked to wear face coverings. 3. Visitors are required to wear face coverings 4. 2m Social Distancing will be in place between Staff and School, and between other visitors.	2	4	8

In the Seal Harbour visitors are requested

- To refrain from dangling objects over, or throwing objects into the seal pools
- To be aware of slipping and tripping hazards
- To refrain from touching the seals

Hazard	Who may be harmed?	Existing Controls	L	S	R
Slip, trips and falls	Staff, Visitors, Children and Teachers	1. Area will be kept clean and clear at all times. Wet floors signs in place if needed. High lighting levels will be maintained at all times. 2. Teachers will supervise children throughout the trip. 3. Handrails are provided along the ramps for safe walking. 4. Duty Manager to conduct regular walkthroughs to check for slip or trip hazards.	2	2	4
Coronavirus transmission	Children, Teachers and Staff	1. 2m Social Distancing will be in place between Staff and School, and between other visitors . 2. Children and adults to sanitise hands before entering and leaving our Seal Harbour.	2	4	8

Fire Procedure

In the event of the alarm being activated

- A loud claxon will sound
- All fire escapes are clearly marked, and Deep Sea World staff will guide you out the nearest fire exit
- Wheelchair users in Underwater Safari will be guided to refuge point
- Visitors are asked not to return to vehicles in the car park, but to muster at the Fire Assembly Point.
- The Fire Assembly Point is signposted near the main entrance gate
- All members of groups should be accounted for, and any missing parties reported to the Fire Marshall (person wearing yellow jacket)

Hazard	Who may be harmed?	Existing Controls	L	S	R
Evacuation – Coronavirus transmission from close contact with others	Staff, Visitors, Children and Teachers	1. Teachers and Visitors must wear face coverings throughout aquarium. 2. Multiple fire exits in place with signage directing to nearest. 3. Risk cannot be reduced further as safe and speedy evacuation may prevent full social distancing.	4	4	16

Wet floors

Wet floors may be encountered during a trip to Deep Sea World: on rainy days our entrance foyer and Exhibition Hall may become slippery when wet. We always try our hardest to signpost and deal with wet floors as soon as they are noted but we would encourage you to report any unattended wet floors to us at your earliest opportunity and take care when moving around them

Hazard	Who may be harmed?	Existing Controls	L	S	R
Slips on wet floors	Children, Teachers and Staff	1. Wet floor signs in place 2. Teachers or staff to alert Duty Manager or Maintenance to attend to cause of spillage.	2	2	4

Gift Shop and Café Facilities

Access is available to our on-site gift shop and café. Packed lunch space can be arranged in advance which will take place in the café or the Party Room.

Hazard	Who may be harmed?	Existing Controls	L	S	R
Injuries or coronavirus transmission from overcrowding in the gift shop	Children, Teachers, Staff and Public	1. School groups will be asked to enter the gift shop at a set time, booked on arrival to avoid clashing with other groups. 2. Teachers will supervise children throughout the trip. 3. Our gift shop has a one-way system to allow a steady flow.	2	4	8
Scalds from hot drinks from the café	Children and Teachers	1. Teachers will supervise children throughout the trip. 2. School will be seated in different section from day visitors.	1	3	3
Allergic reaction from foods	Children and Teachers	1. Allergen file available 2. School to be aware of children's allergies pre-visit	1	5	5

Toilet Facilities

We provide three private toilet cubicles for school groups to use during their visit. Whilst we are unable to provide more at this point due to the main toilets being used by public visitors, these toilets will be cleaned and sanitised before and after your trip and where possible be allocated to your school. Whilst we do not have changing facilities for older children and adults, **We have placed additional signage and instructions to remind all visitors to wash hands following government advice.**

Darkened Areas

Some areas of the aquarium are set to lower levels of lighting to enhance the experience of seeing our animals in their naturally-themed environments. Whilst care is taken to ensure that areas are adequately lit for safe manoeuvre, time should be taken to let eyes adjust to the lighting change upon entry.

This list is not exhaustive, and Deep Sea World does not accept liability for any omissions. If you find a hazard that you think should be addressed, please do not hesitate to contact the nearest member of staff.

Teacher FAQs

What payment methods do you accept?

Cash, cheques (made payable to "Deep Sea Leisure PLC") or credit card payments can be accepted at reception on the day of visit. Deep Sea World **DO NOT** send out invoices to schools.

(Please Note: Failure to adhere to payment terms may result in entry being refused)

Can we bring a packed lunch?

Yes, there are both picnic tables outside and space within our Bridge Café where schools can eat their packed lunch. Lunch times will be advised by a member of Deep Sea World staff on the day.

Can we bring a coach/bus?

Yes, there is coach parking free of charge available at the aquarium.

Do you have anywhere to store our jackets?

Yes, bags and jackets can be stored in our party room. On busy days this may be used by a few schools so we ask for all bags to be kept in one area of the room.

How should we plan our day if we don't have a classroom session booked?

Although we recommend our classroom sessions there are over 12 talks and feeds throughout the day happening every half hour.

Do you have Classroom materials?

We have quizzes and worksheets on our website along with some activity sheets such as word scrambles, crosswords and word searches available on request at info@deepseaworld.co.uk

